



County of Los Angeles  
Department of Public Social Services



Philip L. Browning, Director

Statistical Report  
March 2011

Bureau of Contract and Technical Services



## County of Los Angeles

### Department of Public Social Services

# Statistical Report

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# Statistical Report

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## All Aids Cases, Persons and Expenditures March 2011

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only*	Food Stamps	In-Home Supportive Services	Unduplicated Caseload All Aids**
Cases	179,860	108,524	627	4,059	713,712	462,940	183,891	1,362,479
Persons	447,929	109,212	740	4,546	1,681,467	999,836	183,891	2,403,761
Expenditures (millions)	\$98.12	\$22.92	\$0.25	\$3.50		\$152.50	\$159.64	\$436.93
Cost Per Case	\$545.55	\$211.22	\$401.49	\$862.38		\$329.41	\$868.14	\$320.69

### Comparison with Prior Month

Cases:	This Month	179,860	108,524	627	4,059	713,712	462,940	183,891	1,362,479
	Last Month	178,896	105,721	600	4,001	710,633	452,804	183,956	1,351,256
	Change	0.5%	2.7%	4.5%	1.4%	0.4%	2.2%	0.0%	0.8%
Persons:	This Month	447,929	109,212	740	4,546	1,681,467	999,836	183,891	2,403,761
	Last Month	445,154	106,390	709	4,480	1,674,595	982,952	183,956	2,389,716
	Change	0.6%	2.7%	4.4%	1.5%	0.4%	1.7%	0.0%	0.6%
Expenditures: (millions)	This Month	\$98.12	\$22.92	\$0.25	\$3.50		\$152.50	\$159.64	\$436.93
	Last Month	\$97.12	\$34.72	\$0.23	\$3.44		\$149.01	\$134.66	\$419.18
	Change	1.0%	-34.0%	9.8%	1.6%		2.3%	18.6%	4.2%

\* DPSS Approved Caseload. CalWORKs recipients are automatically eligible for Medi-Cal and are not counted here, except for MAO recipients attached to CalWORKs cases.

\*\* These are unduplicated counts of cases and persons that received aid in the month. A family aided in more than one category is counted only once. There is one exception: A few thousand families receive both Medi-Cal and Food Stamps under separate case numbers.



## DPSS Caseload Characteristics Los Angeles County Totals March 2011

		CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	Food Stamps	In-Home Supportive Services
<b>Total Aided</b>								
	Cases	179,860	108,524	627	4,059	713,712	462,940	183,891
	Persons	447,929	109,212	740	4,546	1,681,467	999,836	183,891
<b>Age of Aided Persons</b>								
	Under 1	18,991	1			52,826	27,679	7
	1-2	50,307				105,526	81,246	103
	3-5	69,811				145,347	119,238	588
	6-12	123,180	1	2	9	281,995	216,553	3,593
	13-15	47,775		2	1	109,520	80,602	1,866
	16-17	30,635	2		1	74,497	50,672	1,304
	18	6,930	2,412	14		42,705	20,896	694
	19	4,640	4,086	21	3	39,353	16,815	757
	20	5,456	4,074	28	3	34,857	14,999	773
	21-59	89,508	93,572	527	550	549,465	343,218	45,260
	60-65	619	4,807	79	431	30,055	17,649	17,755
	Over 65	77	257	67	3,548	215,321	10,269	111,191
	<b>Total</b>	447,929	109,212	740	4,546	1,681,467	999,836	183,891
<b>Average Age of Aided Adults</b>								
	Average Age	31	39	40	71	51	37	68
<b>Gender of Aided Persons</b>								
Adult	Male	20,359	72,706	358	1,506	274,669	175,522	63,366
	Female	78,975	36,502	378	3,029	520,172	248,324	113,064
Children	Male	174,731	3		7	446,213	289,495	4,875
	Female	173,864	1	4	4	440,413	286,495	2,586
	<b>Total</b>	447,929	109,212	740	4,546	1,681,467	999,836	183,891



## DPSS Caseload Characteristics Los Angeles County Totals March 2011

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	Food Stamps	In-Home Supportive Services
<b>Citizenship Status of Aided Persons</b>							
Citizen	424,934	100,752		17	1,159,210	918,342	N/A
Legal Immigrants	22,528	8,431	709	4,517	190,860	80,829	N/A
Other	395	23	29	10	1,313	610	N/A
Undocumented Immigrants	72	6	2	2	330,084	55	N/A
<b>Total</b>	<b>447,929</b>	<b>109,212</b>	<b>740</b>	<b>4,546</b>	<b>1,681,467</b>	<b>999,836</b>	<b>N/A</b>
<b>Primary Language of Aided Cases</b>							
Armenian	3,547	1,695	332	887	18,954	8,289	30,429
Cambodian	647	58		20	2,110	1,079	2,179
Chinese	521	147	38	146	23,272	2,617	14,244
English	108,754	100,453	75	281	325,246	293,037	70,608
Farsi	291	104	78	102	3,673	769	5,792
Korean	176	128		166	11,101	889	4,612
Other	343	91	42	96	4,820	880	3,093
Russian	240	98	21	150	4,185	604	7,470
Spanish	64,671	5,515	34	2,081	305,872	151,934	37,185
Tagalog	41	31	3	97	5,397	387	4,649
Vietnamese	629	204	4	33	9,082	2,455	3,630
<b>Total</b>	<b>179,860</b>	<b>108,524</b>	<b>627</b>	<b>4,059</b>	<b>713,712</b>	<b>462,940</b>	<b>183,891</b>
<b>Ethnic Origin of Aided Persons</b>							
American Indian / Alaskan Native	461	549			1,310	1,593	407
Asian	13,284	2,453	71	632	144,297	39,694	35,269
Black	90,633	47,082	26	60	118,762	193,360	32,999
Hispanic	294,267	34,176	38	2,337	1,211,858	639,384	51,499
Other	11,914	6,645	25	91	53,209	29,722	
White	37,370	18,307	580	1,426	152,031	96,083	63,717
<b>Total</b>	<b>447,929</b>	<b>109,212</b>	<b>740</b>	<b>4,546</b>	<b>1,681,467</b>	<b>999,836</b>	<b>183,891</b>



## Cash Aid Programs Cases Aided by District March 2011

District*	CalWORKs				General Relief				Refugee	CAPI
	Total	Two Parent**	Zero Parent***	All Other****	Total	Employable	Unemployable	Unknown		
002 Glendale	7,119	2,036	1,725	3,358	4,773	1,626	3,029	118	467	
003 Pasadena, San Fernando	2,809	216	949	1,644	9,540	3,494	5,563	483		
011 East Valley, Santa Clarita	10,572	992	4,625	4,955						
034 Lancaster Main District	11,815	1,224	2,816	7,775	5,764	2,665	2,697	402		
082 West Valley	8,431	782	3,356	4,293						
<b>Division I</b>	<b>40,746</b>	<b>5,250</b>	<b>13,471</b>	<b>22,025</b>	<b>20,077</b>	<b>7,785</b>	<b>11,289</b>	<b>1,003</b>	<b>467</b>	
012 Exposition Park	8,282	403	2,726	5,153						
038 Metro North	10,035	775	5,490	3,770					83	
060 Rancho Park	5,186	388	1,437	3,361	7,321	3,057	3,922	342		
089 Medi-Cal Mail-In Application Center	1		1							
010 Wilshire					4,398	1,590	2,641	167		4,059
014 Civic Center					6,826	1,509	5,162	155		
<b>Division II</b>	<b>23,504</b>	<b>1,566</b>	<b>9,654</b>	<b>12,284</b>	<b>18,545</b>	<b>6,156</b>	<b>11,725</b>	<b>664</b>	<b>83</b>	<b>4,059</b>
005 Belvedere	4,740	412	1,933	2,395						
006 Cudahy	6,563	512	2,781	3,270						
013 Metro Family	9,259	379	5,030	3,850						
015 Metro East Main Office	13,169	910	6,344	5,915	7,868	3,394	4,016	458		
017 Florence	7,699	383	3,862	3,454						
040 Norwalk	6,802	740	1,834	4,228						
070 Metro Special	1			1	13,883	5,040	8,262	581		
<b>Division III</b>	<b>48,233</b>	<b>3,336</b>	<b>21,784</b>	<b>23,113</b>	<b>21,751</b>	<b>8,434</b>	<b>12,278</b>	<b>1,039</b>		
008 Southwest Special	2			2	13,426	5,641	7,113	672		
026 Compton	10,778	693	3,838	6,247	1	1				
027 South Central	7,530	400	2,572	4,558	3,993	1,812	1,971	210		
031 South Family	10,275	643	3,681	5,951					12	
062 Paramount	5,263	415	1,664	3,184						
083 Southwest Family	13,266	825	3,888	8,553					15	
007 South Special					19,810	8,956	9,512	1,342		
<b>Division IV</b>	<b>47,114</b>	<b>2,976</b>	<b>15,643</b>	<b>28,495</b>	<b>37,230</b>	<b>16,410</b>	<b>18,596</b>	<b>2,224</b>	<b>27</b>	
004 El Monte	6,270	512	2,460	3,298						
020 San Gabriel Valley	5,034	605	1,851	2,578	6,874	3,027	3,435	412	50	
036 Pomona	8,959	764	2,760	5,435	4,047	1,794	2,043	210		
<b>Division V GAIN Regions</b>	<b>20,263</b>	<b>1,881</b>	<b>7,071</b>	<b>11,311</b>	<b>10,921</b>	<b>4,821</b>	<b>5,478</b>	<b>622</b>	<b>50</b>	
<b>Total</b>	<b>179,860</b>	<b>15,009</b>	<b>67,623</b>	<b>97,228</b>	<b>108,524</b>	<b>43,606</b>	<b>59,366</b>	<b>5,552</b>	<b>627</b>	<b>4,059</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* This category includes families that have two aided, GAIN Sanctioned or time-limited, non-disabled parents with at least one child in common.

\*\*\* All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

\*\*\*\* This category includes all other families not included in the first two.



## Supplemental Programs Cases Aided by District March 2011

District*	Medical Assistance Only**	Food Stamps			Total All Aids Cash and Supplemental (Duplicated)***
		Total	PAFS	NAFS	
002 Glendale	33,369	20,835	4,661	16,174	66,563
003 Pasadena, San Fernando	10,962	17,849	1,590	16,259	41,160
011 East Valley, Santa Clarita	27,322	21,749	6,490	15,259	59,643
034 Lancaster Main District	17,340	24,884	6,096	18,788	59,803
082 West Valley	51,318	19,835	5,189	14,646	79,584
090 Northridge Regional Medi-Cal District	62,629	1		1	62,630
Division I	202,940	105,153	24,026	81,127	369,383
010 Wilshire	19,992	12,782	13	12,769	41,231
012 Exposition Park	818	8,457	4,494	3,963	17,557
014 Civic Center	5,385	7,594		7,594	19,805
016 Medi Cal Outreach	6,283				6,283
038 Metro North	11,059	12,459	6,149	6,310	33,636
060 Rancho Park	23,149	18,321	3,097	15,224	53,977
080 Medi-Cal Long Term District	33,884	1		1	33,885
089 Medi-Cal Mail-In Application Center	1,263	40		40	1,304
092 Hawthorne Medi-Cal District	54,998	2		2	55,000
Division II	156,831	59,656	13,753	45,903	262,678
005 Belvedere	39,184	17,040	2,719	14,321	60,964
006 Cudahy	17,287	12,222	3,860	8,362	36,072
013 Metro Family	22,163	13,815	4,766	9,049	45,237
015 Metro East Main Office	4,450	22,163	7,405	14,758	47,650
017 Florence	12,891	12,304	4,195	8,109	32,894
040 Norwalk	23,375	12,282	4,018	8,264	42,459
070 Metro Special	28,280	32,086	7	32,079	74,250
Division III	147,630	121,912	26,970	94,942	339,526
007 South Special		21,910		21,910	41,720
008 Southwest Special	37,073	27,130	6	27,124	77,631
026 Compton	25,318	17,952	6,093	11,859	54,049
027 South Central	7,169	15,503	3,668	11,835	34,195
031 South Family	20,401	18,521	5,556	12,965	49,209
062 Paramount	14,646	9,754	2,940	6,814	29,663
083 Southwest Family	1,949	13,241	7,173	6,068	28,471
Division IV	106,556	124,011	25,436	98,575	314,938
004 El Monte	29,395	12,757	3,600	9,157	48,422
020 San Gabriel Valley	22,559	18,801	2,777	16,024	53,318
036 Pomona	31,480	20,650	5,221	15,429	65,136
Division V GAIN Regions	83,434	52,208	11,598	40,610	166,876
Eligibility Systems Division	700				700
DPSS Total****	698,091	462,940	101,783	361,157	1,637,992
Department of Health Services	1,211				1,211
Department of Children and Family Services	14,410				14,410
Grand Total****	713,712	462,940	101,783	361,157	1,653,613

\* Numbers for Main Districts include both Main and Branch offices.

\*\* The Medi-Cal counts provided represent the Approved Caseload. Medi-Cal usage is tracked at the State level. Person counts reflect MAO recipients attached to CalWORKs cases.

\*\*\* This is the sum of all aid categories. These totals are duplicated to the extent that some families and persons are aided in more than one category.

\*\*\*\* DPSS Total and Grand Total counts for Total All Aids (duplicated) include the IHSS caseload found on page 7.



## Cash Aid Programs Persons Aided by District March 2011

District*	CalWORKs							General Relief				Refugee	CAPI
	Total	Two Parent**		Zero Parent***		All Other****		Total	Employable	Unemployable	Unknown		
		Adult	Children	Adult	Children	Adult	Children						
002 Glendale	18,784	3,516	3,527	18	3,168	2,957	5,598	4,930	1,688	3,124	118	560	
003 Pasadena, San Fernando	6,659	330	465	10	1,782	1,213	2,859	9,630	3,518	5,629	483		
011 East Valley, Santa Clarita	26,401	1,681	2,042	42	9,460	4,026	9,150						
034 Lancaster Main District	32,151	1,967	2,793	49	5,661	5,933	15,748	5,816	2,692	2,720	404		
082 West Valley	20,930	1,326	1,581	40	6,747	3,543	7,693						
<b>Division I</b>	<b>104,925</b>	<b>8,820</b>	<b>10,408</b>	<b>159</b>	<b>26,818</b>	<b>17,672</b>	<b>41,048</b>	<b>20,376</b>	<b>7,898</b>	<b>11,473</b>	<b>1,005</b>	<b>560</b>	
012 Exposition Park	19,787	663	865	48	5,263	3,574	9,374						
038 Metro North	22,740	1,234	1,465	63	10,528	2,987	6,463					89	
060 Rancho Park	11,891	645	741	21	2,587	2,458	5,439	7,354	3,076	3,936	342		
089 Medi-Cal Mail-In Application Center	2				2								
010 Wilshire								4,445	1,612	2,664	169		4,546
014 Civic Center								6,844	1,516	5,173	155		
<b>Division II</b>	<b>54,420</b>	<b>2,542</b>	<b>3,071</b>	<b>132</b>	<b>18,380</b>	<b>9,019</b>	<b>21,276</b>	<b>18,643</b>	<b>6,204</b>	<b>11,773</b>	<b>666</b>	<b>89</b>	<b>4,546</b>
005 Belvedere	12,077	709	871	17	3,981	1,881	4,618						
006 Cudahy	16,417	891	1,107	15	5,587	2,568	6,249						
013 Metro Family	22,361	630	784	37	10,724	2,869	7,317						
015 Metro East Main Office	32,603	1,454	1,947	56	13,288	4,454	11,404	7,902	3,407	4,036	459		
017 Florence	19,331	606	864	22	8,378	2,426	7,035						
040 Norwalk	17,664	1,249	1,579	15	3,628	3,370	7,823						
070 Metro Special	3						3	13,925	5,059	8,285	581		
<b>Division III</b>	<b>120,456</b>	<b>5,539</b>	<b>7,152</b>	<b>162</b>	<b>45,586</b>	<b>17,568</b>	<b>44,449</b>	<b>21,827</b>	<b>8,466</b>	<b>12,321</b>	<b>1,040</b>		
008 Southwest Special	9					3	6	13,475	5,666	7,137	672		
026 Compton	27,302	1,175	1,525	52	8,063	4,776	11,711	1	1				
027 South Central	19,129	638	915	33	5,527	3,082	8,934	4,012	1,824	1,978	210		
031 South Family	25,150	1,027	1,347	34	7,599	4,419	10,724					12	
062 Paramount	13,211	698	919	29	3,332	2,352	5,881						
083 Southwest Family	31,684	1,257	1,802	52	7,683	6,174	14,716					21	
007 South Special								19,894	8,988	9,555	1,351		
<b>Division IV</b>	<b>116,485</b>	<b>4,795</b>	<b>6,508</b>	<b>200</b>	<b>32,204</b>	<b>20,806</b>	<b>51,972</b>	<b>37,382</b>	<b>16,479</b>	<b>18,670</b>	<b>2,233</b>	<b>33</b>	
004 El Monte	15,989	801	1,139	26	5,036	2,636	6,351						
020 San Gabriel Valley	12,562	861	1,280	20	3,766	1,952	4,683	6,918	3,042	3,461	415	58	
036 Pomona	23,092	1,283	1,704	27	5,532	4,314	10,232	4,066	1,803	2,053	210		
<b>Division V GAIN Regions</b>	<b>51,643</b>	<b>2,945</b>	<b>4,123</b>	<b>73</b>	<b>14,334</b>	<b>8,902</b>	<b>21,266</b>	<b>10,984</b>	<b>4,845</b>	<b>5,514</b>	<b>625</b>	<b>58</b>	
<b>Total</b>	<b>447,929</b>	<b>24,641</b>	<b>31,262</b>	<b>726</b>	<b>137,322</b>	<b>73,967</b>	<b>180,011</b>	<b>109,212</b>	<b>43,892</b>	<b>59,751</b>	<b>5,569</b>	<b>740</b>	<b>4,546</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* This category includes families that have two aided, GAIN Sanctioned or time-limited, non-disabled parents with at least one child in common.

\*\*\* All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

\*\*\*\* This category includes all other families not included in the first two.



## Supplemental Programs Persons Aided by District March 2011

District*	Medical Assistance Only**	Food Stamps			Total All Aids Cash and Supplemental (Duplicated)***
		Total	PAFS	NAFS	
002 Glendale	66,789	44,825	12,425	32,400	135,888
003 Pasadena, San Fernando	23,593	26,311	3,601	22,710	66,193
011 East Valley, Santa Clarita	72,816	54,538	15,411	39,127	153,755
034 Lancaster Main District	53,223	60,636	15,555	45,081	151,826
082 West Valley	114,559	48,449	12,499	35,950	183,938
090 Northridge Regional Medi-Cal District	109,509	1		1	109,510
Division I	440,489	234,760	59,491	175,269	801,110
010 Wilshire	36,960	19,929	27	19,902	65,880
012 Exposition Park	9,542	22,388	9,866	12,522	51,717
014 Civic Center	5,432	7,625		7,625	19,901
016 Medi Cal Outreach	8,013				8,013
038 Metro North	35,355	30,981	12,846	18,135	89,165
060 Rancho Park	41,144	29,772	6,939	22,833	90,161
080 Medi-Cal Long Term District	34,416	1		1	34,417
089 Medi-Cal Mail-In Application Center	2,183	88		88	2,273
092 Hawthorne Medi-Cal District	142,872	8		8	142,880
Division II	315,917	110,792	29,678	81,114	504,407
005 Belvedere	100,627	44,379	6,649	37,730	157,083
006 Cudahy	49,402	33,232	9,224	24,008	99,051
013 Metro Family	68,738	35,546	10,288	25,258	126,645
015 Metro East Main Office	28,165	46,174	17,091	29,083	114,844
017 Florence	45,105	33,347	9,398	23,949	97,783
040 Norwalk	55,770	33,909	10,326	23,583	107,343
070 Metro Special	62,418	51,840	16	51,824	128,186
Division III	410,225	278,427	62,992	215,435	830,935
007 South Special		22,111		22,111	42,005
008 Southwest Special	81,936	42,545	14	42,531	137,965
026 Compton	70,014	48,813	14,617	34,196	146,130
027 South Central	26,959	34,853	8,356	26,497	84,953
031 South Family	57,111	45,352	12,643	32,709	127,625
062 Paramount	39,031	26,473	7,146	19,327	78,715
083 Southwest Family	16,230	35,321	16,323	18,998	83,256
Division IV	291,281	255,468	59,099	196,369	700,649
004 El Monte	72,214	35,046	8,855	26,191	123,249
020 San Gabriel Valley	51,494	36,946	6,656	30,290	107,978
036 Pomona	75,192	48,397	13,079	35,318	150,747
Division V GAIN Regions	198,900	120,389	28,590	91,799	381,974
Eligibility Systems Division	1,021				1,021
DPSS Total****	1,657,833	999,836	239,850	759,986	3,403,987
Department of Health Services	1,821				1,821
Department of Children and Family Services	21,813				21,813
Grand Total****	1,681,467	999,836	239,850	759,986	3,427,621

\* Numbers for Main Districts include both Main and Branch offices.

\*\* The Medi-Cal counts provided represent the Approved Caseload. Medi-Cal usage is tracked at the State level. Person counts reflect MAO recipients attached to CalWORKs cases.

\*\*\* This is the sum of all aid categories. These totals are duplicated to the extent that some families and persons are aided in more than one category.

\*\*\*\* DPSS Total and Grand Total counts for Total All Aids (duplicated) include the IHSS caseload found on page 7.



## In-Home Supportive Services Caseload by Office March 2011

Office	Number of Consumers*	Number of Terminations
019 IHSS Ops II - Pomona	12,436	321
074 IHSS Ops II El Monte	31,780	493
East Region Total	44,216	814
047 IHSS Ops III Metro IHSS	21,740	451
075 IHSS Ops III - Rancho Park	12,231	200
Metro West Region Total	33,971	651
001 IHSS Ops I Chatsworth	29,880	438
035 IHSS Ops I - Lancaster	6,979	191
073 IHSS Ops I - Burbank	23,971	202
North Region Total	60,830	831
077 IHSS Ops IV Hawthorne	44,874	992
South Region Total	44,874	992
Total	183,891	3,288

\* Each IHSS consumer represents a separate case or Assistance Unit.



## Application Processing Summary March 2011

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	Food Stamps	IHSS	Total All Programs
<b>Received*</b>	12,484	23,046	118	425	35,491	51,012	3,807	<b>126,383</b>
<b>Processed:</b>								
Approvals	6,973	12,133	78	136	21,596	31,175	2,466	<b>74,557</b>
Non-Approvals	4,941	10,422	69	325	14,936	19,523	1,826	<b>52,042</b>
<b>Total Processed</b> (from current and prior months)	<b>11,914</b>	<b>22,555</b>	<b>147</b>	<b>461</b>	<b>36,532</b>	<b>50,698</b>	<b>4,292</b>	<b>126,599</b>
<b>Approval Rate**</b> (Approvals / Total Processed)	58.5%	53.8%	53.1%	29.5%	59.1%	61.5%	57.5%	<b>58.9%</b>

### Comparison with Prior Month

<b>Application Received</b>								
This Month	12,484	23,046	118	425	35,491	51,012	3,807	<b>126,383</b>
Last Month	9,792	18,327	152	338	29,854	42,265	3,626	<b>104,354</b>
Percent Change	27.5%	25.7%	-22.4%	25.7%	18.9%	20.7%	5.0%	<b>21.1%</b>
<b>Total Processed</b>								
This Month	11,914	22,555	147	461	36,532	50,698	4,292	<b>126,599</b>
Last Month	10,829	20,083	176	312	29,746	44,278	3,713	<b>109,137</b>
Percent Change	10.0%	12.3%	-16.5%	47.8%	22.8%	14.5%	15.6%	<b>16.0%</b>
<b>Approval Rate</b>								
This Month	58.5%	53.8%	53.1%	29.5%	59.1%	61.5%	57.5%	<b>58.9%</b>
Last Month	58.9%	53.4%	71.0%	40.1%	57.2%	60.9%	55.6%	<b>58.1%</b>
Percent Change	-0.6%	0.8%	-25.3%	-26.4%	3.3%	1.0%	3.3%	<b>1.4%</b>

\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed that same month.

\*\* Total approvals are divided by total disposed.



## CalWORKs Application Processing by District March 2011

Districts*	Applications Received in Month**	Processed During Month						Processing Time	
		Approvals			Total Approvals	Non-Approvals	Total Processed**	1-45 Days (percent)	46+ Days (percent)
		Two Parent	Zero Parent	All Other					
002 Glendale	477	53	45	167	265	196	461	99.35	0.65
003 Pasadena	252	8	39	85	132	132	264	95.08	4.92
011 East Valley Main District	891	44	145	288	477	419	896	99.11	0.89
034 Lancaster Main District	931	68	83	315	466	400	866	98.27	1.73
082 West Valley District	641	33	69	215	317	312	629	98.09	1.91
Division I	3,192	206	381	1,070	1,657	1,459	3,116	98.36	1.64
012 Exposition Park	405	8	67	184	259	141	400	99.25	0.75
038 Metro North	494	28	127	185	340	177	517	99.61	0.39
060 Rancho Park	322	20	31	145	196	129	325	98.46	1.54
089 Medi-Cal Mail-In Application Center	6								
092 Hawthorne Medi-Cal District						1	1	0.00	100.00
Division II	1,227	56	225	514	795	448	1,243	99.12	0.88
005 Belvedere	557	41	81	142	264	275	539	97.22	2.78
006 Cudahy	372	26	68	156	250	102	352	98.86	1.14
013 Metro Family	629	17	137	224	378	176	554	98.92	1.08
015 Metro East	605	44	94	230	368	186	554	98.74	1.26
017 Florence	424	16	89	121	226	175	401	97.51	2.49
040 Norwalk	565	43	57	164	264	266	530	98.30	1.70
070 Metro Special						7	7	100.00	0.00
Division III	3,152	187	526	1,037	1,750	1,187	2,937	98.26	1.74
026 Compton	833	35	118	280	433	303	736	98.78	1.22
027 South Central	357	20	38	146	204	115	319	98.75	1.25
031 South Family	799	23	86	282	391	267	658	97.42	2.58
062 Paramount	435	21	53	162	236	195	431	98.38	1.62
083 Southwest Family	866	40	94	417	551	311	862	96.98	3.02
Division IV	3,290	139	389	1,287	1,815	1,191	3,006	97.90	2.10
004 El Monte	501	20	69	175	264	192	456	99.12	0.88
020 San Gabriel Valley	339	23	72	136	231	121	352	94.89	5.11
036 Pomona	783	53	88	320	461	343	804	98.63	1.37
Division V GAIN Regions	1,623	96	229	631	956	656	1,612	97.95	2.05
Total	12,484	684	1,750	4,539	6,973	4,941	11,914	98.25	1.75

\* Numbers for Main Districts include both Main and Branch offices.

\*\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



## General Relief Application Processing by District March 2011

District	Applications Received in Month*	Processed During Month*			Processing Time			
		Approvals	Non Approvals	Total Processed	1 - 30 Days (percent)	31 - 45 Days (percent)	46 - 60 Days (percent)	61+ Days (percent)
002 Glendale	858	481	375	856	98.60	1.17	0.23	0.00
003 Pasadena	2,349	1,175	1,281	2,456	96.42	2.97	0.29	0.33
011 East Valley Main District			10	10	100.00	0.00	0.00	0.00
034 Lancaster Main District	1,415	658	662	1,320	98.26	1.21	0.53	0.00
082 West Valley District			5	5	100.00	0.00	0.00	0.00
Division I	4,622	2,314	2,333	4,647	97.35	2.13	0.34	0.17
010 Wilshire	1,068	655	496	1,151	92.35	6.26	0.96	0.43
014 Civic Center	1,113	602	473	1,075	89.77	7.16	1.12	1.95
060 Rancho Park	1,631	841	740	1,581	93.93	3.54	1.58	0.95
Division II	3,812	2,098	1,709	3,807	92.28	5.38	1.26	1.08
013 Metro Family			2	2	100.00	0.00	0.00	0.00
015 Metro East	1,721	890	789	1,679	97.97	1.43	0.36	0.24
070 Metro Special	2,492	1,420	962	2,382	96.05	2.85	0.84	0.25
Division III	4,213	2,310	1,753	4,063	96.85	2.26	0.64	0.25
007 South Special	4,399	2,202	1,735	3,937	93.93	4.45	1.14	0.48
008 Southwest Special	2,429	1,360	1,068	2,428	95.10	3.75	0.95	0.21
027 South Central	910	484	408	892	96.97	1.68	0.45	0.90
031 South Family			1	1	100.00	0.00	0.00	0.00
Division IV	7,738	4,046	3,212	7,258	94.70	3.87	0.99	0.44
004 El Monte			2	2	100.00	0.00	0.00	0.00
020 San Gabriel Valley	1,509	800	796	1,596	93.80	4.20	0.56	1.44
036 Pomona	1,152	565	617	1,182	87.65	10.49	1.44	0.42
Division V GAIN Regions	2,661	1,365	1,415	2,780	91.19	6.87	0.94	1.01
Total	23,046	12,133	10,422	22,555	94.79	3.85	0.83	0.53

\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



## Refugee Application Processing by District March 2011

District	Applications Received in Month*	Processed During Month*			Processing Time	
		Approvals	Non Approvals	Total Processed	1 - 45 Days (percent)	46+ Days (percent)
002 Glendale	76	54	46	100	100.00	0.00
Division I	76	54	46	100	100.00	0.00
038 Metro North	16	15	7	22	72.73	27.27
Division II	16	15	7	22	72.73	27.27
027 South Central	1					
031 South Family	1	2		2	100.00	0.00
083 Southwest Family	7	3	4	7	100.00	0.00
Division IV	9	5	4	9	100.00	0.00
020 San Gabriel Valley	17	4	12	16	100.00	0.00
Division V GAIN Regions	17	4	12	16	100.00	0.00
Total	118	78	69	147	95.92	4.08

\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



## Medical Assistance Only Application Processing March 2011

### Processing Time \*\*\*\*

Districts*	Applications Received in Month**	Processed During Month**			Regular		DAPD	
		Approvals	Non Approvals	Total Processed***	1 - 45 Days %	46 + Days %	1- 90 Days %	90 + Days %
002 Glendale	749	497	310	807	96.89	3.11	61.54	38.46
003 Pasadena	434	280	211	491	93.59	6.41	56.52	43.48
011 East Valley Main District	1,022	702	391	1,093	98.76	1.24	54.76	45.24
034 Lancaster Main District	550	352	279	631	94.07	5.93	57.14	42.86
082 West Valley District	1,111	744	463	1,207	97.66	2.34	68.89	31.11
090 Northridge Regional Medi-Cal District	4,614	1,952	2,577	4,529	96.33	3.67	61.51	38.49
Division I	8,480	4,527	4,231	8,758	96.58	3.42	61.28	38.72
010 Wilshire	1,035	577	445	1,022	98.05	1.95	60.87	39.13
012 Exposition Park	6	18	0	18	100.00	0.00	0	0
014 Civic Center	136	23	113	136	99.17	0.83	60.00	40.00
016 Medi Cal Outreach East	6,466	6,250	407	6,657	98.15	1.85	41.29	58.71
038 Metro North	209	59	215	274	24.05	75.95	72.73	27.27
060 Rancho Park	745	344	413	757	98.53	1.47	58.11	41.89
080 Medi-Cal Long Term District	2,228	854	1,626	2,480	88.24	11.76	84.54	15.46
089 Medi-Cal Mail-In Application Center	5,296	1,612	3,248	4,860	98.70	1.30	100.00	0.00
092 Hawthorne Medi-Cal District	291	100	106	206	48.95	51.05	14.29	85.71
Division II	16,412	9,837	6,573	16,410	95.13	4.87	62.34	37.66
005 Belvedere	1,053	989	413	1,402	85.70	14.30	78.00	22.00
006 Cudahy	460	263	250	513	91.77	8.23	48.00	52.00
013 Metro Family	19	25	2	27	92.59	7.41	0	0
015 Metro East	283	216	104	320	99.04	0.96	77.78	22.22
017 Florence	314	208	142	350	97.35	2.65	75.00	25.00
040 Norwalk	901	624	328	952	91.28	8.72	68.52	31.48
070 Metro Special	1,066	514	457	971	96.72	3.28	74.70	25.30
Division III	4,096	2,839	1,696	4,535	91.75	8.25	71.18	28.82
007 South Special	1	0	0	0	0	0	0	0
008 Southwest Special	830	575	225	800	97.63	2.37	71.79	28.21
026 Compton	619	359	257	616	98.11	1.89	63.64	36.36
027 South Central	195	121	67	188	95.56	4.44	100.00	0.00
031 South Family	670	405	303	708	92.99	7.01	72.22	27.78
062 Paramount	388	278	166	444	99.77	0.23	75.00	25.00
083 Southwest Family	21	29	3	32	96.77	3.23	0	0
Division IV	2,724	1,767	1,021	2,788	96.75	3.25	71.88	28.12
004 El Monte	497	393	203	596	91.75	8.25	58.33	41.67
020 San Gabriel Valley	490	317	179	496	93.26	6.74	47.22	52.78
036 Pomona	969	488	398	886	92.16	7.84	60.00	40.00
Division V GAIN Regions	1,956	1,198	780	1,978	92.31	7.69	55.00	45.00
Eligibility Systems Division	4	0	0	0	0	0	0	0
DPSS Total	33,672	20,168	14,301	34,469	95.00	5.00	63.04	36.96
Department of Health Services	1,670	1,295	623	1,918	42.87	57.13	25.58	74.42
Department of Children and Family Services	149	133	12	145	97.22	2.78	100.00	0.00
Grand Total	35,491	21,596	14,936	36,532	93.00	7.00	54.79	45.21

\* Numbers for Main Districts include both Main and Branch offices.

\*\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

\*\*\* Of the 36,532 applications processed during the month, 33,732 were regular and 2,800 were DAPD (Disability and Adult Programs Division). Also included are denied CalWORKs applications that are reevaluated for MAO.

\*\*\*\* Applications not meeting Medi-Cal citizenship requirements are excluded from the processing time columns



## Food Stamp Application Processing by District March 2011

Districts*	Applications Received in Month**	Approvals			Non Approvals			Total Processed	Percent Processed in 30 Days		
		Public Assistance***	Non-Public Assistance****	Total	Public Assistance***	Non-Public Assistance****	Total		Public Assistance***	Non Public Assistance****	Total
002 Glendale	2,083	202	1,159	1,361	101	708	809	2,170	99.67	97.38	97.70
003 Pasadena	3,073	80	1,670	1,750	90	1,246	1,336	3,086	92.94	97.91	97.63
011 East Valley Main District	2,219	308	1,268	1,576	238	507	745	2,321	97.25	97.86	97.72
034 Lancaster Main District	2,865	248	1,308	1,556	150	1,144	1,294	2,850	97.49	97.02	97.09
082 West Valley District	1,682	254	887	1,141	161	438	599	1,740	98.07	96.45	96.84
Division I	11,922	1,092	6,292	7,384	740	4,043	4,783	12,167	97.49	97.41	97.42
010 Wilshire	2,309		1,497	1,497		855	855	2,352		97.49	97.49
012 Exposition Park	379	210	67	277	101	6	107	384	98.39	94.52	97.66
014 Civic Center	1,213		566	566		578	578	1,144		94.49	94.49
038 Metro North	382	233	82	315	77	5	82	397	99.68	91.95	97.98
060 Rancho Park	2,581	150	1,373	1,523	61	1,020	1,081	2,604	97.16	95.07	95.24
089 Medi-Cal Mail-In Application Center	298		40	40		35	35	75		97.33	97.33
092 Hawthorne Medi-Cal District					1		1	1	0.00		0.00
Division II	7,162	593	3,625	4,218	240	2,499	2,739	6,957	98.44	95.87	96.18
005 Belvedere	1,526	184	737	921	127	500	627	1,548	91.00	96.20	95.16
006 Cudahy	805	126	462	588	27	231	258	846	98.04	95.67	96.10
013 Metro Family	404	186	122	308	75	2	77	385	97.32	95.97	96.88
015 Metro East	2,644	272	1,410	1,682	129	843	972	2,654	96.76	97.25	97.17
017 Florence	831	180	339	519	109	169	278	797	99.31	96.46	97.49
040 Norwalk	981	143	474	617	44	322	366	983	95.72	91.58	92.37
070 Metro Special	4,012		2,434	2,434	2	1,519	1,521	3,955	100.00	97.55	97.55
Division III	11,203	1,091	5,978	7,069	513	3,586	4,099	11,168	96.20	96.59	96.53
007 South Special	4,451		2,668	2,668		1,669	1,669	4,337		96.98	96.98
008 Southwest Special	3,788		2,237	2,237		1,459	1,459	3,696		96.37	96.37
026 Compton	1,508	275	581	856	142	395	537	1,393	98.56	91.91	93.90
027 South Central	1,577	108	862	970	56	531	587	1,557	96.95	98.06	97.94
031 South Family	1,512	312	578	890	172	322	494	1,384	93.39	95.00	94.44
062 Paramount	748	156	381	537	106	147	253	790	97.33	98.11	97.85
083 Southwest Family	1,012	466	203	669	308	45	353	1,022	97.55	84.27	94.32
Division IV	14,596	1,317	7,510	8,827	784	4,568	5,352	14,179	96.72	96.15	96.23
004 El Monte	1,051	180	569	749	73	290	363	1,112	94.86	89.99	91.10
020 San Gabriel Valley	2,286	124	1,259	1,383	47	888	935	2,318	84.21	94.18	93.44
036 Pomona	2,729	249	1,296	1,545	243	1,005	1,248	2,793	98.58	93.44	94.34
Division V GAIN Regions	6,066	553	3,124	3,677	363	2,183	2,546	6,223	94.87	93.18	93.43
099 LEADER Application Development	63					4	4	4		100.00	100.00
Eligibility Systems Division	63					4	4	4		100.00	100.00
Total	51,012	4,646	26,529	31,175	2,640	16,883	19,523	50,698	96.76	96.14	96.23

\* Numbers for Main Districts include both Main and Branch offices.

\*\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

\*\*\* All members of the Food Stamp household received CalWORKs assistance during the month.

\*\*\*\* None, or only some, of the members of the Food Stamp household received CalWORKs assistance during month.

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## In-Home Supportive Services Application Processing by Office March 2011

Office	Applications Received in Month*	Processed During month*		
		Approvals	Non-Approvals	Total Processed*
019 IHSS Ops II - Pomona	316	145	183	328
074 IHSS Ops II El Monte	613	422	165	587
East Region	929	567	348	915
047 IHSS Ops III Metro IHSS	544	360	223	583
075 La Cienega IHSS	227	164	97	261
Metro West Region	771	524	320	844
001 IHSS Ops I Chatsworth	632	395	190	585
035 IHSS Ops I - Lancaster	300	165	153	318
073 IHSS Ops I - Burbank	296	204	199	403
North Region	1,228	764	542	1,306
077 IHSS Ops IV Hawthorne	879	611	616	1,227
South Region	879	611	616	1,227
Total	3,807	2,466	1,826	4,292

\* Applications Received in One Month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications in the month and the number processed that same month.



## Cash Aid Programs Terminations by District March 2011

District*	CalWORKs				General Relief			Refugee	CAPI
	Total	Two Parent**	Zero Parent***	All Other****	Total	Employable	Unemployable		
002 Glendale	330	82	50	198	686	360	326	90	
003 Pasadena, San Fernando	166	22	38	106	1,309	679	630		
011 East Valley, Santa Clarita	592	69	158	365				1	
034 Lancaster Main District	789	109	126	554	853	499	354		
082 West Valley	419	71	98	250					
Division I	2,296	353	470	1,473	2,848	1,538	1,310	91	
010 Wilshire					673	330	343		101
012 Exposition Park	365	33	83	249					
014 Civic Center					863	297	566		
038 Metro North	453	52	172	229				11	
060 Rancho Park	394	34	65	295	1,112	571	541		
Division II	1,212	119	320	773	2,648	1,198	1,450	11	101
005 Belvedere	231	28	63	140					
006 Cudahy	472	69	137	266					
013 Metro Family	405	33	138	234					
015 Metro East Main Office	635	74	218	343	1,246	715	531		
017 Florence	397	38	128	231	1		1		
040 Norwalk	376	60	51	265					
070 Metro Special	1			1	2,008	1,012	996		
Division III	2,517	302	735	1,480	3,255	1,727	1,528		
007 South Special					3,226	1,735	1,491		
008 Southwest Special					2,229	1,174	1,055		
026 Compton	625	71	148	406					
027 South Central	442	44	101	297	677	395	282		
031 South Family	654	55	150	449				1	
062 Paramount	358	51	79	228					
083 Southwest Family	907	98	164	645				3	
Division IV	2,986	319	642	2,025	6,132	3,304	2,828	4	
004 El Monte	285	38	75	172					
020 San Gabriel Valley	316	54	72	190	977	524	453	9	
036 Pomona	551	79	110	362	713	366	347		
Division V GAIN Regions	1,152	171	257	724	1,690	890	800	9	
Total	10,163	1,264	2,424	6,475	16,573	8,657	7,916	115	101

\* Numbers for these offices include both the Main and Branch offices.

\*\* This Category includes families that have two aided, GAIN Sanctioned or time-limited, non-disabled parents with at least one child in common.

\*\*\* All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

\*\*\*\* This category includes all other families not included in the first two.



## Supplemental Programs Terminations by District March 2011

District*	Medical Assistance Only	Food Stamps			Total All Aids** Cash Aid and Supplemental Programs
		Total	PAFS	NAFS	
002 Glendale	439	1,511	161	1,350	3,056
003 Pasadena, San Fernando	226	1,582	73	1,509	3,283
011 East Valley, Santa Clarita	568	1,462	263	1,199	2,623
034 Lancaster Main District	460	2,138	297	1,841	4,240
082 West Valley	974	1,448	168	1,280	2,841
090 Northridge Regional Medi-Cal District	1,230				1,230
Division I	3,897	8,141	962	7,179	17,273
010 Wilshire	388	1,078		1,078	2,240
012 Exposition Park	59	348	122	226	772
014 Civic Center	60	677		677	1,600
016 Medi Cal Outreach	2,446				2,446
038 Metro North	143	579	194	385	1,186
060 Rancho Park	407	1,608	167	1,441	3,521
080 Medi-Cal Long Term District	485				485
089 Medi-Cal Mail-In Application Center	13				13
092 Hawthorne Medi-Cal District	1,085				1,085
Division II	5,086	4,290	483	3,807	13,348
005 Belvedere	1,037	1,101	86	1,015	2,369
006 Cudahy	506	1,054	254	800	2,032
013 Metro Family	308	814	141	673	1,527
015 Metro East Main Office	141	1,493	242	1,251	3,515
017 Florence	295	668	165	503	1,361
040 Norwalk	563	848	166	682	1,787
070 Metro Special	598	2,513		2,513	5,120
Division III	3,448	8,491	1,054	7,437	17,711
007 South Special		2,173		2,173	5,399
008 Southwest Special	662	2,442		2,442	5,333
026 Compton	610	1,289	269	1,020	2,524
027 South Central	229	1,261	174	1,087	2,609
031 South Family	456	1,566	297	1,269	2,677
062 Paramount	350	833	155	678	1,541
083 Southwest Family	101	853	348	505	1,864
Division IV	2,408	10,417	1,243	9,174	21,947
004 El Monte	533	741	127	614	1,559
020 San Gabriel Valley	267	1,429	124	1,305	2,998
036 Pomona	699	1,745	266	1,479	3,708
Division V GAIN Regions	1,499	3,915	517	3,398	8,265
DPSS Total**	16,338	35,254	4,259	30,995	81,832
Department of Health Services	80				80
Department of Children and Family Services	42				42
Grand Total**	16,460	35,254	4,259	30,995	81,954

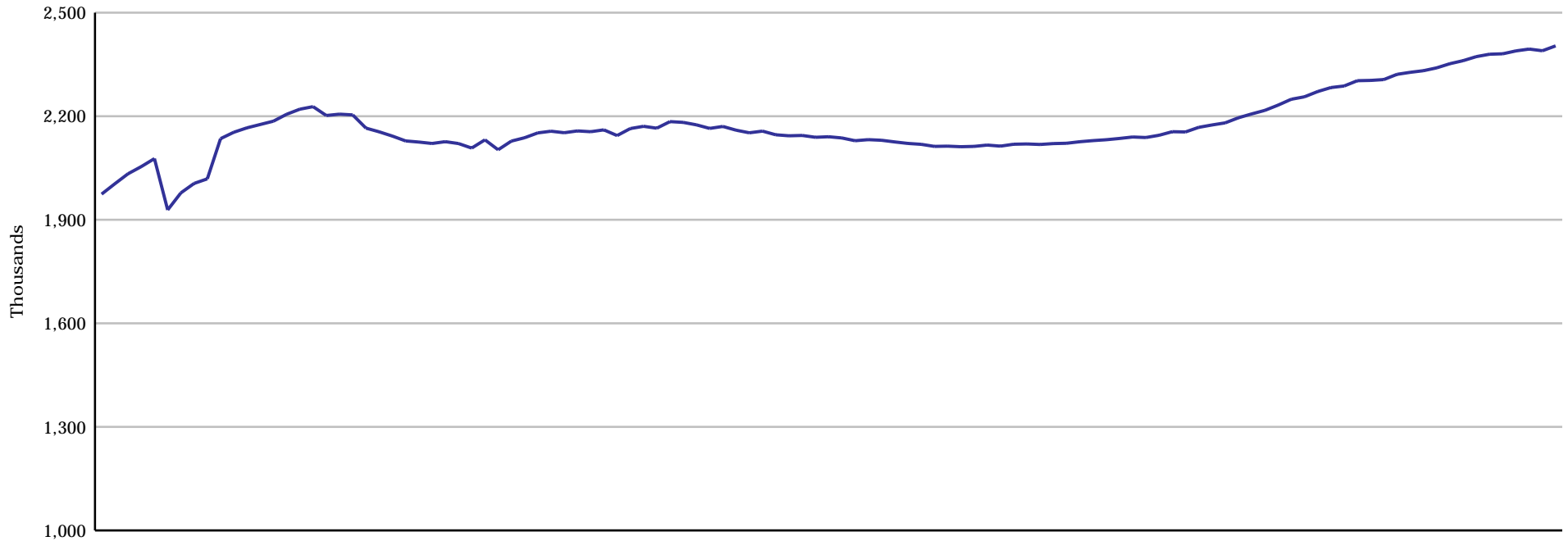
\* Numbers for Main Districts include both Main and Branch offices.

\*\* DPSS Total and Grand Total counts for Total All Aids include IHSS caseload found on page 7.



## Persons Aided - All Aids Combined

January 2002 to March 2011

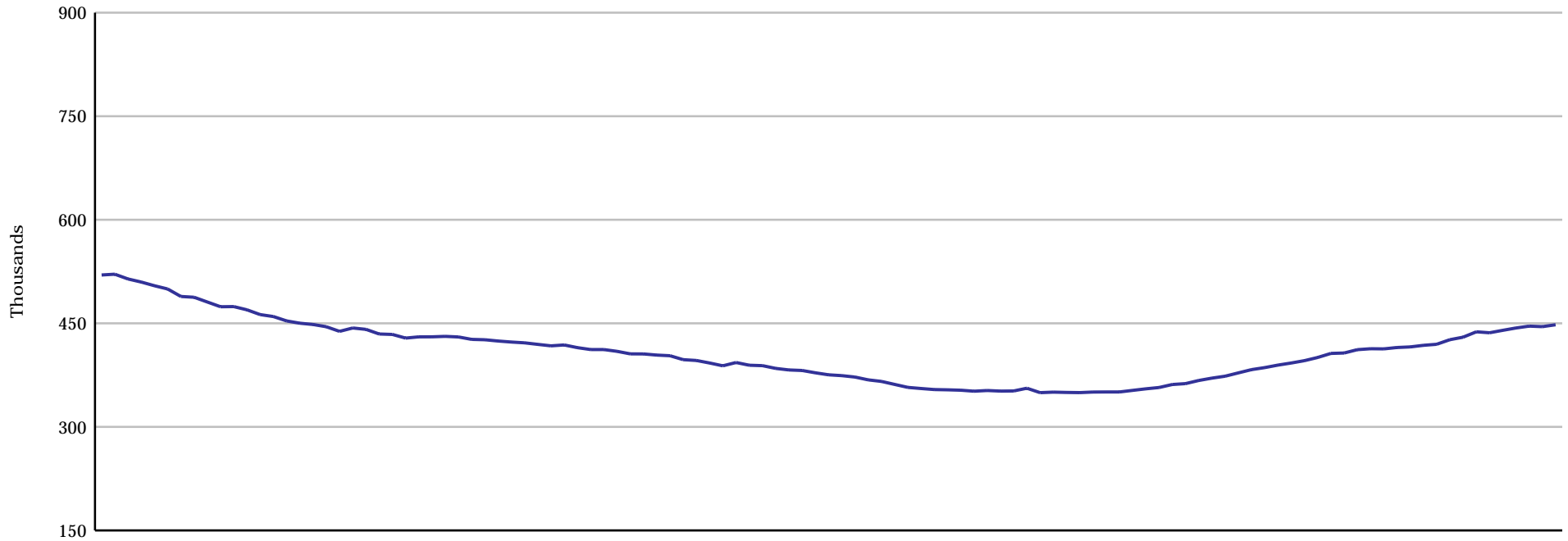


	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
January	1,974,284	2,176,029	2,125,174	2,157,416	2,159,561	2,125,532	2,120,743	2,174,614	2,303,749	2,394,585
February	2,004,216	2,185,622	2,121,033	2,155,158	2,151,993	2,121,183	2,121,664	2,180,687	2,306,162	2,389,716
March	2,033,305	2,205,706	2,126,252	2,160,504	2,156,830	2,118,608	2,126,084	2,195,497	2,321,333	2,403,761
April	2,053,985	2,220,340	2,120,822	2,143,971	2,146,245	2,112,631	2,129,358	2,206,577	2,327,154	
May	2,077,231	2,227,731	2,107,699	2,164,290	2,143,301	2,113,264	2,131,845	2,216,924	2,331,869	
June	1,928,402	2,202,094	2,131,565	2,170,799	2,144,293	2,111,673	2,135,562	2,232,040	2,340,068	
July	1,977,951	2,205,980	2,102,765	2,165,355	2,138,980	2,112,568	2,139,790	2,249,143	2,352,189	
August	2,005,337	2,203,801	2,127,918	2,184,371	2,140,548	2,116,434	2,138,281	2,256,283	2,360,927	
September	2,018,573	2,165,470	2,137,604	2,182,116	2,137,037	2,113,352	2,144,760	2,271,473	2,372,707	
October	2,134,995	2,154,853	2,151,665	2,174,983	2,129,048	2,118,831	2,155,204	2,283,036	2,379,568	
November	2,153,486	2,142,473	2,156,602	2,164,674	2,132,091	2,119,663	2,154,415	2,287,582	2,380,834	
December	2,166,367	2,128,450	2,152,193	2,170,366	2,130,380	2,118,174	2,167,776	2,302,924	2,389,268	



## Persons Aided - CalWORKs

January 2002 to March 2011

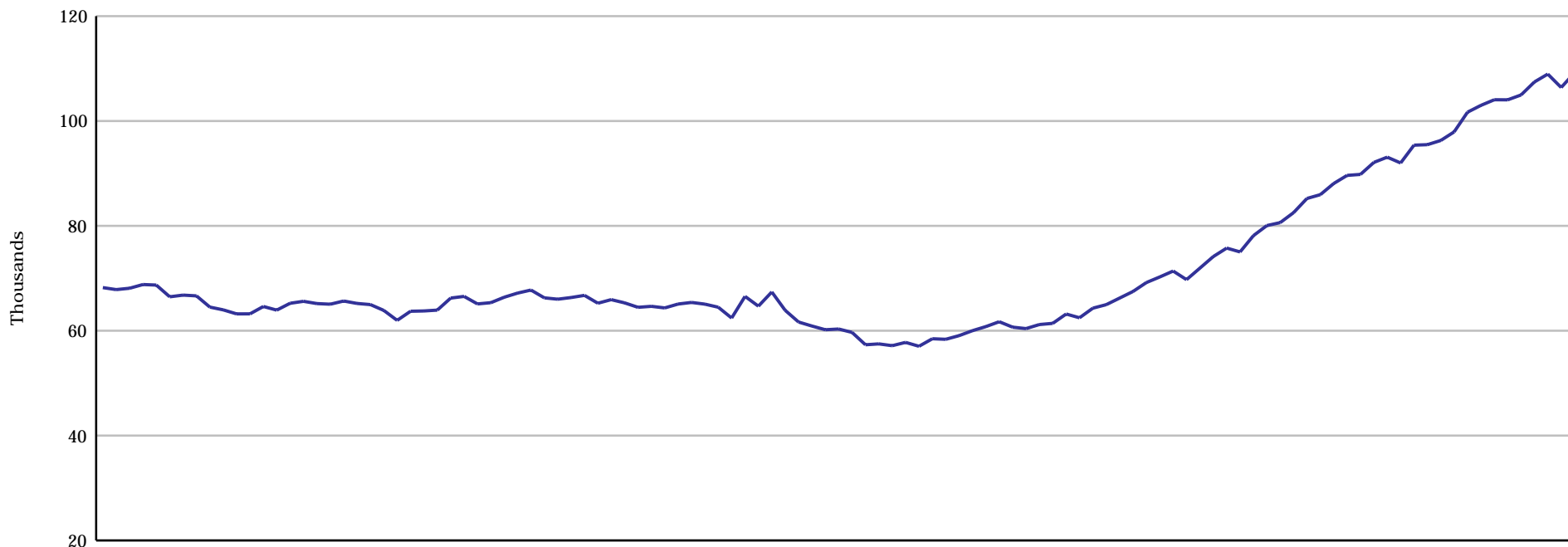


	<u>2002</u>	<u>2003</u>	<u>2004</u>	<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>
January	520,000	462,610	430,391	414,741	393,222	361,495	350,311	370,631	413,178	445,949
February	521,144	459,815	430,449	411,996	389,308	357,170	349,868	373,398	412,969	445,154
March	514,243	453,464	431,113	411,982	388,639	355,533	349,622	378,222	414,952	447,929
April	509,779	450,140	430,219	409,394	384,683	354,031	350,448	382,959	415,809	
May	504,467	448,322	426,729	405,720	382,422	353,662	350,578	385,883	418,101	
June	499,743	445,039	426,184	405,630	381,675	353,094	350,570	389,509	419,613	
July	488,909	438,361	424,338	403,975	378,299	351,664	352,835	392,490	426,282	
August	487,753	443,245	422,880	403,067	375,389	352,669	355,100	395,902	429,910	
September	480,849	441,248	421,714	397,342	374,190	351,816	357,008	400,534	437,714	
October	474,026	434,549	419,500	396,161	372,159	352,014	361,378	406,371	436,323	
November	474,233	433,899	417,371	392,509	368,084	355,989	362,652	406,992	439,859	
December	469,554	428,578	418,660	388,447	365,841	349,574	367,163	411,842	443,245	



## Persons Aided - General Relief

January 2002 to March 2011



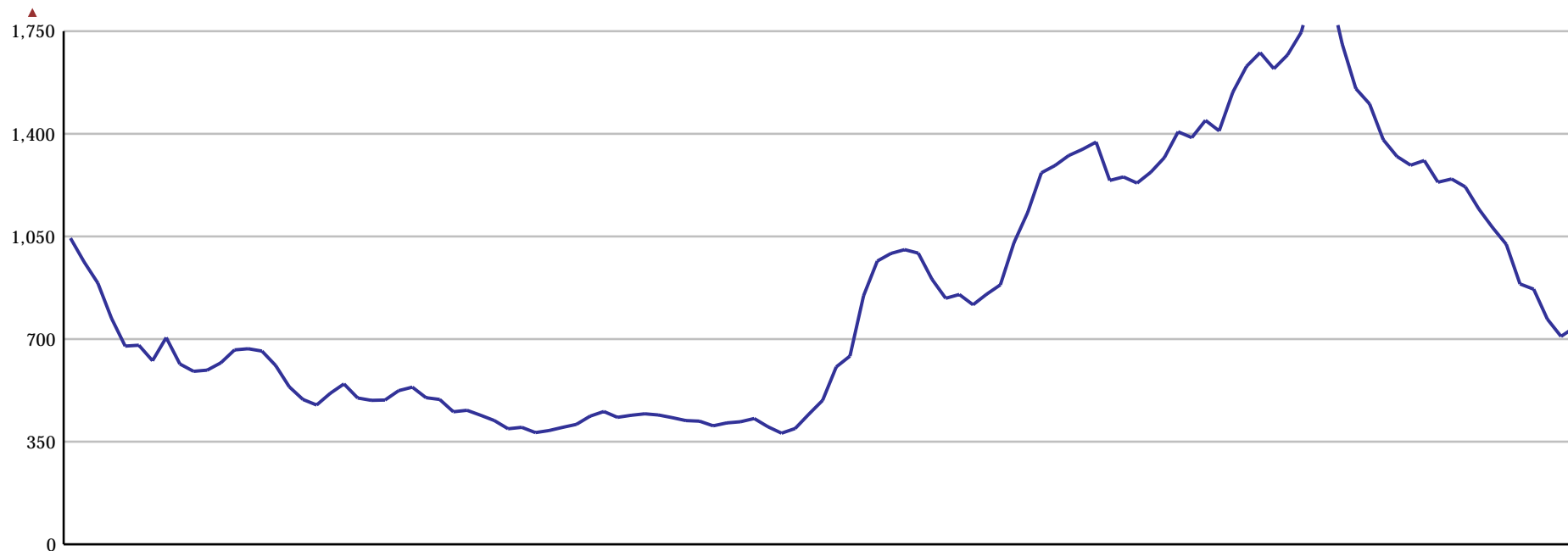
	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
January	68,221	64,625	63,771	66,742	66,552	57,776	63,189	75,764	93,105	108,951
February	67,840	63,928	63,932	65,248	64,682	57,034	62,466	75,029	91,999	106,390
March	68,102	65,236	66,224	65,932	67,390	58,470	64,302	78,145	95,395	109,212
April	68,810	65,607	66,545	65,309	63,895	58,365	64,974	80,052	95,486	
May	68,705	65,176	65,112	64,467	61,660	59,065	66,227	80,623	96,286	
June	66,472	65,057	65,352	64,652	60,895	60,014	67,488	82,524	97,923	
July	66,793	65,667	66,386	64,349	60,187	60,786	69,193	85,223	101,683	
August	66,648	65,203	67,178	65,091	60,321	61,715	70,260	85,953	102,982	
September	64,507	64,984	67,760	65,397	59,683	60,678	71,387	88,079	104,057	
October	63,977	63,874	66,270	65,069	57,321	60,403	69,738	89,627	104,042	
November	63,211	61,969	66,013	64,484	57,487	61,178	71,942	89,813	104,969	
December	63,215	63,717	66,330	62,421	57,145	61,406	74,143	92,103	107,452	

NOTE: Includes refugees on GR.



## Persons Aided - Refugee

January 2002 to March 2011



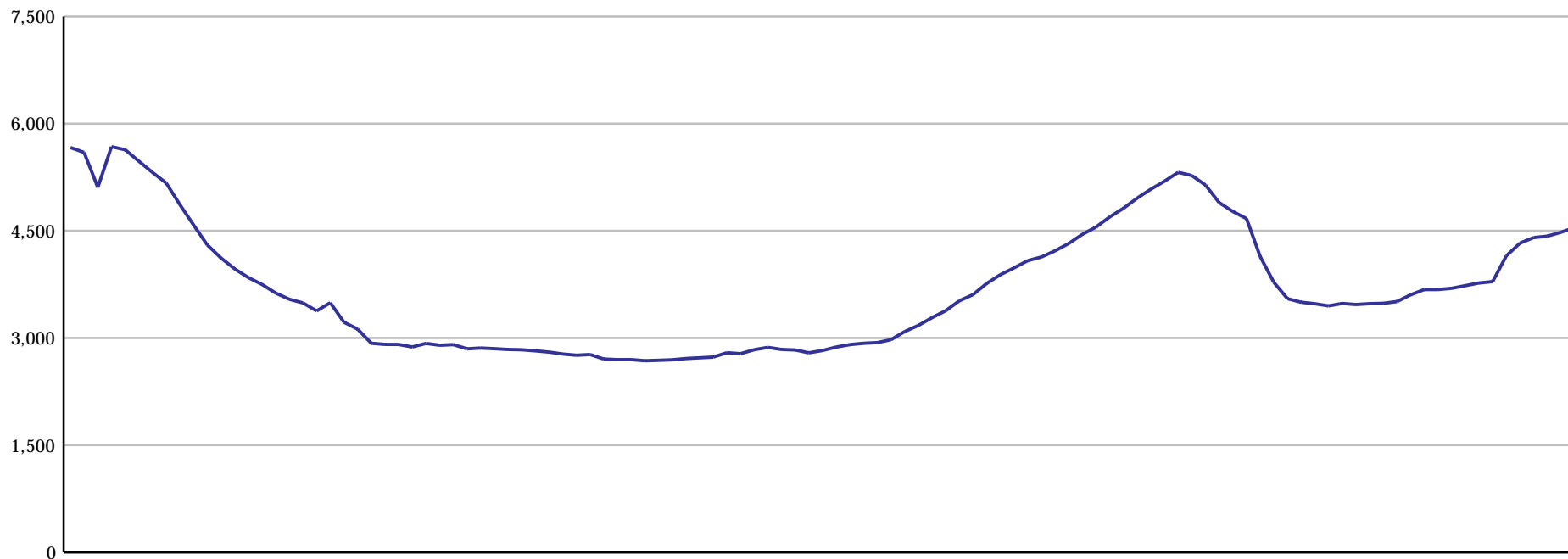
	<u>2002</u>	<u>2003</u>	<u>2004</u>	<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>
January	1,044	663	524	399	414	992	1,292	1,410	1,380	768
February	963	667	536	409	418	1,005	1,326	1,542	1,323	709
March	891	659	500	437	429	993	1,347	1,630	1,293	740
April	771	610	494	453	401	904	1,372	1,677	1,309	
May	676	537	452	433	379	839	1,241	1,622	1,235	
June	679	494	457	440	395	852	1,253	1,669	1,246	
July	626	475	440	445	444	817	1,232	1,746	1,219	
August	705	515	422	441	491	853	1,269	1,793	1,143	
September	615	547	394	432	605	885	1,319	1,786	1,080	
October	590	499	399	422	642	1,029	1,407	1,706	1,023	
November	594	491	381	420	848	1,132	1,387	1,554	888	
December	619	492	388	404	966	1,267	1,446	1,502	870	

NOTE: 1. Person counts exclude refugees who time-expired from RRP/CalWORKs and RCA programs.



## Persons Aided - CAPI\*

January 2002 to March 2011



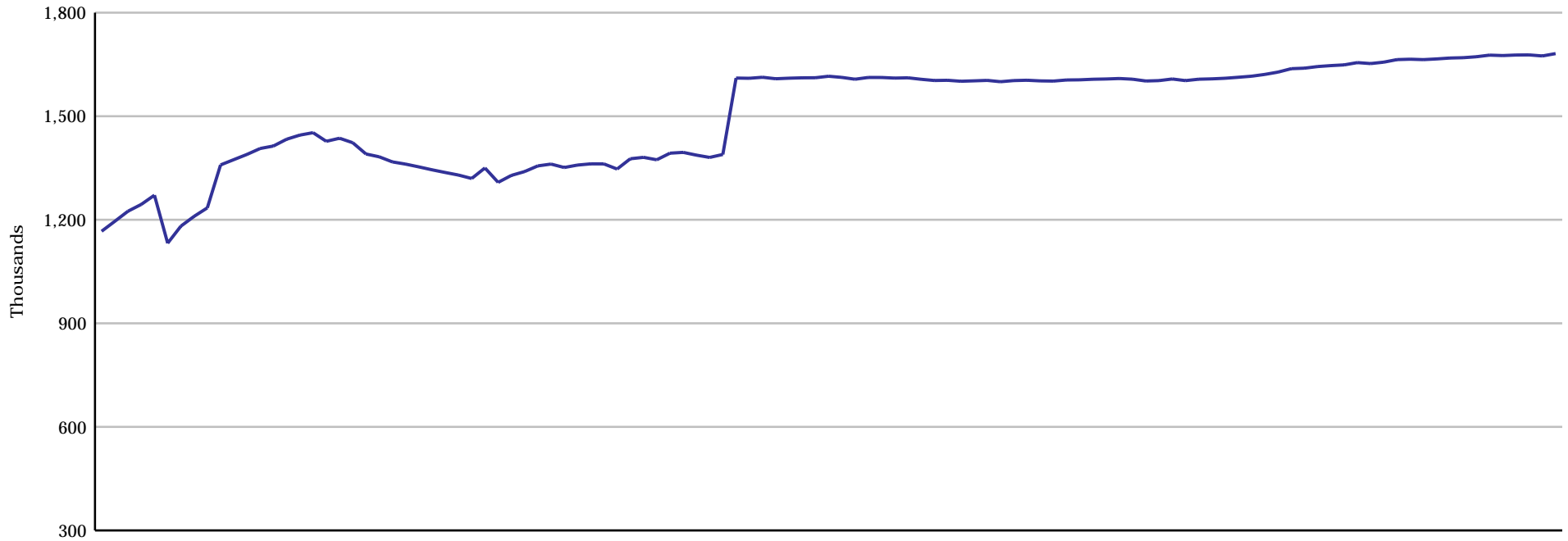
	<u>2002</u>	<u>2003</u>	<u>2004</u>	<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>
January	5,666	3,969	2,909	2,775	2,793	2,976	4,220	4,895	3,485	4,425
February	5,597	3,846	2,874	2,758	2,780	3,089	4,323	4,771	3,509	4,480
March	5,108	3,750	2,924	2,768	2,836	3,175	4,451	4,671	3,604	4,546
April	5,678	3,629	2,898	2,705	2,868	3,284	4,553	4,141	3,678	
May	5,635	3,542	2,907	2,696	2,839	3,381	4,695	3,779	3,678	
June	5,474	3,491	2,848	2,697	2,832	3,520	4,815	3,550	3,695	
July	5,317	3,379	2,859	2,681	2,792	3,607	4,957	3,500	3,732	
August	5,169	3,493	2,850	2,687	2,825	3,763	5,082	3,479	3,770	
September	4,867	3,221	2,839	2,694	2,873	3,886	5,194	3,449	3,789	
October	4,582	3,124	2,835	2,712	2,907	3,981	5,318	3,483	4,149	
November	4,304	2,926	2,820	2,722	2,926	4,082	5,274	3,468	4,328	
December	4,121	2,910	2,802	2,732	2,935	4,133	5,140	3,480	4,405	

\*Cash Assistance Program for Immigrants



## Persons Aided - Medical Assistance Only

January 2002 to March 2011



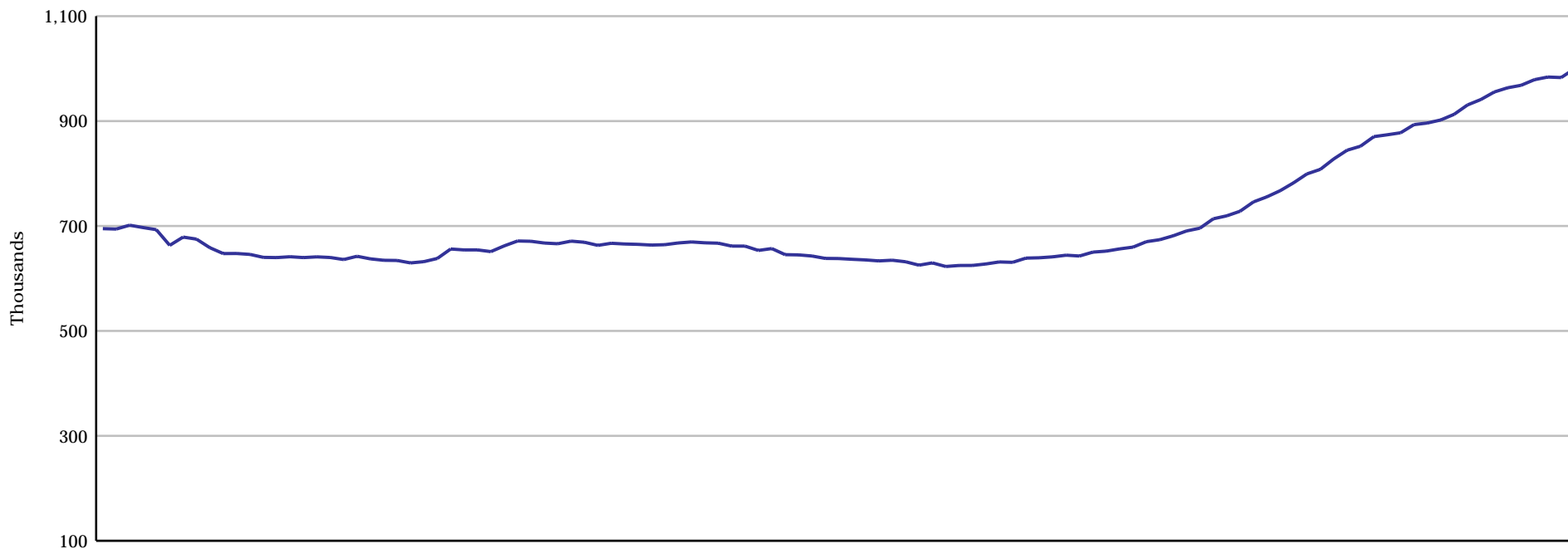
	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
January	1,166,682	1,406,522	1,353,228	1,358,470	1,610,580	1,610,495	1,601,826	1,608,284	1,652,545	1,677,657
February	1,195,551	1,413,691	1,344,771	1,362,025	1,609,912	1,611,324	1,604,958	1,609,965	1,656,625	1,674,595
March	1,224,869	1,433,380	1,336,927	1,361,840	1,612,873	1,606,981	1,605,420	1,612,871	1,664,015	1,681,467
April	1,244,420	1,445,267	1,329,514	1,346,964	1,608,581	1,603,501	1,607,132	1,615,916	1,665,214	
May	1,271,226	1,452,265	1,319,549	1,376,740	1,610,182	1,604,117	1,607,865	1,621,134	1,663,980	
June	1,132,120	1,427,276	1,350,166	1,380,861	1,611,201	1,601,343	1,609,248	1,627,826	1,665,971	
July	1,181,503	1,436,246	1,308,380	1,373,812	1,611,515	1,602,534	1,607,295	1,637,703	1,668,643	
August	1,209,942	1,423,220	1,328,548	1,392,970	1,615,820	1,603,846	1,602,051	1,639,215	1,669,561	
September	1,234,504	1,390,581	1,339,599	1,395,267	1,612,472	1,600,003	1,603,149	1,643,871	1,672,275	
October	1,358,891	1,382,429	1,356,053	1,387,259	1,607,194	1,603,238	1,607,896	1,646,630	1,677,012	
November	1,374,175	1,367,723	1,361,372	1,380,600	1,612,304	1,604,229	1,603,186	1,648,758	1,675,728	
December	1,389,420	1,361,270	1,351,417	1,389,196	1,612,219	1,602,354	1,607,228	1,655,341	1,677,283	

NOTE: Effective January 2006, includes MAO-eligible persons associated with CalWORKs cases.



## Persons Aided - Food Stamps

January 2002 to March 2011

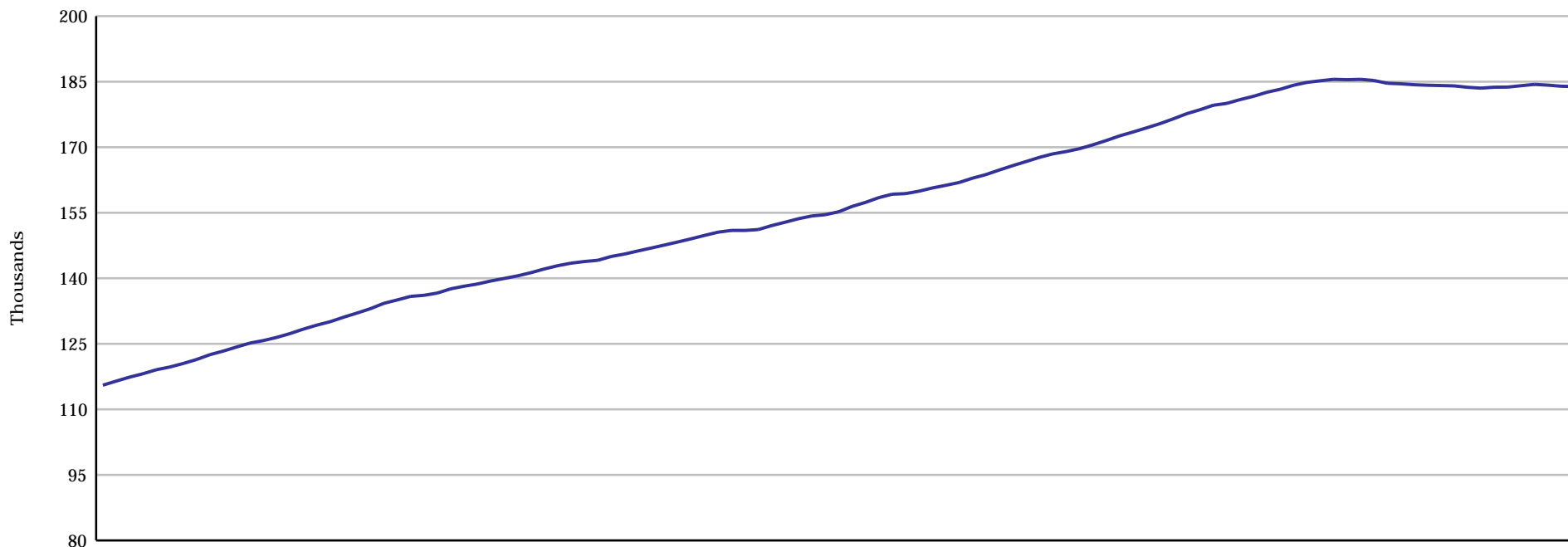


	<u>2002</u>	<u>2003</u>	<u>2004</u>	<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>
January	694,947	640,239	632,052	668,997	661,664	631,850	644,368	719,388	873,906	983,972
February	694,210	639,800	638,116	663,088	653,479	625,321	642,827	728,164	877,708	982,952
March	701,512	641,417	656,154	667,068	657,003	629,729	650,233	745,955	893,254	999,836
April	697,071	639,816	654,400	665,689	645,412	622,860	652,132	755,533	896,310	
May	693,056	641,206	654,425	665,018	644,941	624,750	656,361	767,382	902,170	
June	663,140	639,950	651,213	663,654	642,842	624,827	659,778	782,354	912,861	
July	678,885	636,053	662,139	664,358	638,219	627,626	670,143	799,325	930,781	
August	675,000	642,295	671,442	667,652	637,972	631,525	673,922	807,965	941,140	
September	658,674	637,365	670,871	669,642	636,555	630,752	681,301	827,823	955,463	
October	647,434	634,616	667,536	667,981	635,344	638,796	690,571	844,497	963,522	
November	647,617	634,291	666,183	667,264	633,506	639,412	695,872	852,054	968,213	
December	645,854	629,613	671,176	661,703	634,763	641,215	713,748	870,368	978,920	



## Persons Aided - IHSS\*

January 2002 to March 2011



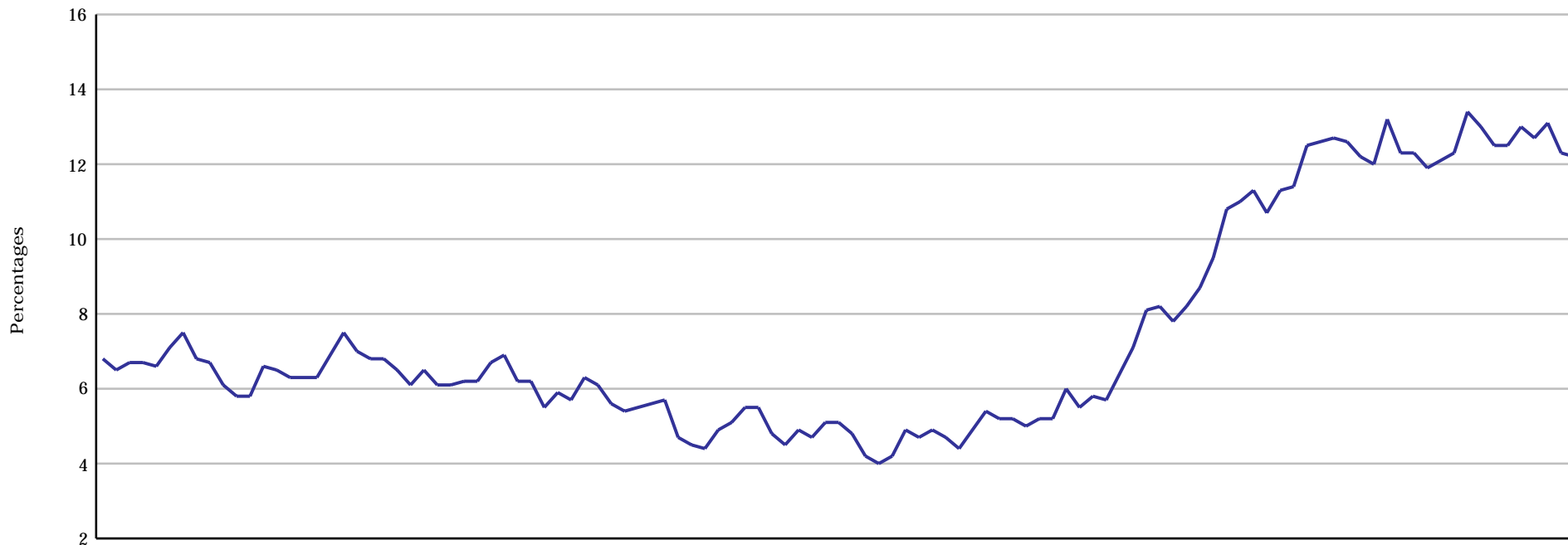
	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
January	115,535	125,748	136,099	143,843	150,951	159,380	169,007	180,031	184,647	184,215
February	116,467	126,475	136,623	144,121	151,155	159,934	169,661	180,902	184,518	183,956
March	117,375	127,353	137,584	145,001	152,069	160,674	170,549	181,653	184,307	183,891
April	118,153	128,377	138,187	145,555	152,839	161,279	171,536	182,586	184,189	
May	119,074	129,287	138,693	146,258	153,636	161,924	172,598	183,260	184,120	
June	119,690	130,071	139,390	146,935	154,271	162,916	173,477	184,191	184,037	
July	120,493	131,098	139,961	147,626	154,562	163,733	174,418	184,839	183,722	
August	121,400	132,040	140,557	148,334	155,222	164,779	175,382	185,212	183,524	
September	122,514	133,043	141,288	149,061	156,445	165,780	176,485	185,542	183,742	
October	123,339	134,269	142,138	149,837	157,368	166,712	177,662	185,452	183,766	
November	124,272	135,039	142,883	150,563	158,463	167,677	178,576	185,538	184,081	
December	125,180	135,859	143,465	150,963	159,250	168,477	179,608	185,276	184,383	

\*In-Home Supportive Services



## Unemployment Rate - Los Angeles County

January 2002 to March 2011



	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
January	6.80	6.60	6.50	6.30	5.50	4.90	6.00	10.80	13.20	13.10
February	6.50	6.50	6.10	6.10	5.50	4.70	5.50	11.00	12.30	12.30
March	6.70	6.30	6.10	5.60	4.80	4.90	5.80	11.30	12.30	12.20
April	6.70	6.30	6.20	5.40	4.50	4.70	5.70	10.70	11.90	
May	6.60	6.30	6.20	5.50	4.90	4.40	6.40	11.30	12.10	
June	7.10	6.90	6.70	5.60	4.70	4.90	7.10	11.40	12.30	
July	7.50	7.50	6.90	5.70	5.10	5.40	8.10	12.50	13.40	
August	6.80	7.00	6.20	4.70	5.10	5.20	8.20	12.60	13.00	
September	6.70	6.80	6.20	4.50	4.80	5.20	7.80	12.70	12.50	
October	6.10	6.80	5.50	4.40	4.20	5.00	8.20	12.60	12.50	
November	5.80	6.50	5.90	4.90	4.00	5.20	8.70	12.20	13.00	
December	5.80	6.10	5.70	5.10	4.20	5.20	9.50	12.00	12.70	

NOTE: Data is not seasonally adjusted.

# Glossary

**Department of Public Social Services (DPSS)** administers programs that provide services to individuals and families in need. These programs are designed to both alleviate hardship and promote family health, personal responsibility, and economic independence. Most DPSS programs are mandated by federal and State laws.

**California Work Opportunity and Responsibility to Kids (CalWORKs)** provides temporary financial assistance and employment-focused services to families with minor children who may or may not have income, and their property limit is below State maximum limits for their family size. In addition, the family must meet one of the following deprivations:

- Either parent is deceased;
- Either parent is physically or mentally incapacitated;
- The principal wage earner is unemployed; and
- Either parent is absent from the home in which the child is living.

Types of Assistance Units include:

- **Two Parent Families** - include two non-disabled or unemployed, natural or adoptive parents of the same aided or SSI/SSP minor child (living in the home), unless both parents are minors and neither is the head-of-household.
- **Zero Parent Families** - are those in which the parent(s) or caretaker(s) are excluded from or ineligible for aid.
- **All Other Families** - are those that have not been identified as either a two parent or a zero parent family.
- **Safety Net Cases** - are those families in which all adults have been discontinued and removed from the assistance unit for reaching the CalWORKs 60-month time limit.
- **TANF Timed-Out** - are those families that include an adult head-of-household or a spouse of a head-of-household, (including minors that are head-of-household) who have received Federal TANF assistance for a total of 60 cumulative months.

**Cash Assistance Program to Immigrants (CAPI)** provides cash to certain aged, blind, or disabled legal non-citizens ineligible for Supplemental Security Income/State Supplemental Payment (SSI/SSP) due to their immigration status. CAPI participants may be eligible for Medi-Cal, In-Home Supportive Services (IHSS), and/or Food Stamp benefits. Individuals requesting such benefits must file the appropriate application for the other program.

**The Food Stamp Program** helps eligible low-income families and individuals meet their basic nutritional needs by increasing their food purchasing power. Individuals residing in room and board arrangements, homeless individuals in shelters, and temporary residents of a shelter for battered women and children, may also be eligible to receive Food Stamps.

**General Relief (GR)** is a County-funded program that provides cash aid to indigent adults who are ineligible for Federal or State programs.

**In-Home Supportive Services (IHSS)** enables low-income aged, blind and disabled individuals to remain safely at home by paying caregivers to provide personal care and domestic and related services.

**LEADER** is the Los Angeles Eligibility, Automated Determination, Evaluation and Reporting System.

**Medical Assistance Only (MAO)** provides comprehensive medical benefits to low-income families with children, pregnant women, and adults who are over 65, blind, or disabled. Once an individual or family is found to be within the property (resources) limits, income will then help to determine the category of Medi-Cal eligibility, as well as whether there is a share-of-cost or no share-of-cost. CalWORKs families receive no-cost Medi-Cal.

**Refugee Resettlement Program (RRP)** is made up of many program partners at the federal, state, county, and community levels. Typically, refugees are eligible for the same assistance programs as citizens including CalWORKs, Food Stamps, Medi-Cal, SSI/SSP, and General Relief. In addition, single adults or couples without children who are not eligible for other welfare assistance may receive Refugee Cash Assistance (RCA). Vital to the success of the California Refugee Program are the contributions made by Mutual Assistance Associations, and Community Based Organizations (CBOs) that provide culturally and linguistically appropriate services.